Simon Says

Same Game, Different Rules: How Disaster Recovery has changed
Focus on Application and Service Delivery

Not about hardware

• Inventory everything
  – Systems
  – Applications
  – Data Locations

• Understand the workflow
  – Know the dependencies
  – Understand how workflow is affected when one component is unavailable
  – Know who the owners are of each area (System, Application and Data)

• Keep data in two locations at minimum
  – Local
  – Off-site
  – Consider the media it is stored on, have multiple types if possible (tape, disk, cloud, etc)
Don’t leave it up to chance

Having a plan isn’t enough

• A documented plan is the baseline not the goal
• Automate, Automate, Automate!
  – Automate the backup
  – Automate the failover
  – Automate the verification
• Test!
  – Test everything
  – Automation helps lessen the load on the teams
  – Testing when ever a change happens is key to ensuring it works
• Engage the business
  – Understand the true impact in $
  – Understand their priorities
Find Trusted partners

Strength in numbers

• Don’t be afraid to engage with a partner or similar verticals in your space
• Experience matters
• Decide on a narrow focus or broad focus
  – How many partners do you want to work with?
  – Less is more
    • Finding a partner who can handle multiple aspects of your DR process limits the complexity
    • Interoperability is key when you plan your DR process, the more seamless it is, the better the experience
• DR testing and plan reviews should be done as frequently as possible
  – While DR is a top concern of many IT shops, testing them is not
  – DR can be costly but not as costly if it doesn’t work
  – Can be time consuming
    • Automate where you can
    • Leverage partners to offload some of the burden
Come check us out in the partner hub for more info!