



PTC WEBINAR SERIES FRICTIONLESS BUSINESS™

TERMS & CONDITIONS

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Registration cancellations, substitutions, or transfers will not be provided to individuals that register for a PTC Webinar.

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PTC is committed to providing a safe, productive, and welcoming environment for all meeting participants and PTC staff. All participants, including, but not limited to, attendees, speakers, volunteers, PTC staff members, service providers, and all others are expected to abide by this Virtual Programs Code of Conduct. This Policy applies to all PTC meeting-related events, including those sponsored by organizations other than PTC but held in conjunction with PTC events, on public or private platforms.

PTC has zero-tolerance for any form of discrimination or harassment, including but not limited to sexual harassment by participants or PTC staff at virtual events conducted by PTC. If you experience harassment or hear of any incidents of unacceptable behavior, please inform the PTC staff at webinar@ptc.org.

Unacceptable Behavior is defined as:

- Harassment, intimidation, or discrimination in any form.
- Verbal abuse of any attendee, speaker, volunteer, exhibitor, PTC staff member, service provider, or other meeting guest.
- Examples of verbal abuse include, but are not limited to, verbal comments related to gender, sexual orientation, disability, physical appearance, body size, race, religion, national origin, inappropriate use of nudity and/or sexual images in public spaces or in presentations, or threatening or stalking any attendee, speaker, PTC staff member, service provider, or other webinar guest.
- Disruption of presentations during the webinar. All participants must comply with the instructions of the moderator and any PTC staff member.
- Presentations, postings, and messages should not contain promotional materials, special offers, job offers, product announcements, or solicitation for services. PTC reserves the right to remove such messages and potentially ban sources of those solicitations.

PTC reserves the right to take any action deemed necessary and appropriate, including immediate removal from the meeting without warning or refund, in response to any incident of unacceptable behavior, and PTC reserves the right to prohibit attendance at any future meeting, virtually or in person.

