# VOLUNTEER FAQ

PTC'18 40<sup>th</sup> ANNIVERSARY CONNECTING WORLDS

# WHO ARE VOLUNTEERS?

Preference is given to full-time students with an involvement in Telecommunications and related ICT fields. Retirees and individuals from non-telecoms related professions who are interested in a large professional international conference are also welcome. There are two types of volunteers: Technical and Operational. Please be sure that you apply for the proper volunteer category - see below for qualifications.

- Technical Volunteers will report to the PTC'18 Technical Coordinator.
- Operational Volunteers will report to the Pacific Telecommunications Council (PTC) staff.

# HOW DO I BENEFIT FROM THIS CONFERENCE?

#### The Volunteer Program offers each volunteer:

- The opportunity to sit in sessions that relate to their field of study and/or interest.
- Access to registrant list for internship and employment opportunities.
- Access to up-to-the-minute information and breaking news from first-hand sources.
- Information provided at the conference that is not available in textbooks or publications.
- The opportunity to meet and talk with industry leaders.
- Mix and mingle with the industry's elite at social events.

# WHAT QUALIFICATIONS ARE REQUIRED?

#### Technical Volunteer Requirements (Limited Availability)

We are looking for people with a background in building and running networks and/or associated Audio-Visual technology.

- Must be over 18 years of age by the time of the conference.
- Complete and submit the Application Form along with evidence of full-time student status.
- Commit to being available for the duration of time you will volunteer.
- Must volunteer at least 16 hours to receive full benefits.
- Prefer a full-time student of a university/college/institution.

## **Operational Volunteer Requirements**

We are looking for willing and energetic students for a variety of non-technical duties.

- Must be over 18 years of age by the time of the conference.
- Complete and submit the Application Form along with evidence of full-time student status.
- Commit to being available for the duration of time you will volunteer.
- Must volunteer at least 16 hours to receive full benefits.
- Prefer a full-time student of a university/college/institution.

# WHEN WILL MY SERVICES BE REQUIRED?

Some volunteers will commence their day as early as 0700 and end at 2000. A total of 100 volunteers are estimated to participate in the Volunteer Program. Even though the conference will begin on Sunday, 21 January 2018, volunteers are needed from Friday, 19 January 2018 onward.

# HOW MANY DAYS WILL MY SERVICES BE REQUIRED?

- There is a minimum requirement of 16 hours total for both volunteer types, in order to receive the benefits of the program.
- Please specify the exact days and times that you wish to offer your services when you fill out the Application Form.

## IN WHAT AREAS COULD I BE INVOLVED?

There are many areas that need to be covered.

Technical Volunteers are expected to have knowledge and experience in building and running a large distributed network to supply connectivity for the conference. They will also be setting up and operating the specialized AV equipment that a conference of this type will require.

Operational Volunteers may be asked to assist in registration, Cyber Kiosks, sessions, meal functions, set-up & preparation, monitoring rooms, social events, literature area, computer kiosks and miscellaneous duties.

Note: Even though you are scheduled for a certain duty, at any given time a PTC staff member may ask you to fill in elsewhere.

# WHEN WILL I HAVE THE OPPORTUNITY TO ATTEND A SESSION?

Volunteers are able to attend up to five (5) sessions during PTC'18 when they are not scheduled for another duty. Does not include lunch sessions, BG or AC meetings, or invitation only events and sessions.

For more information about the sessions please view the PTC'18 Program.

## HOW DO I SIGN UP AS A VOLUNTEER?

#### There are three ways you can sign up as a volunteer.

- Email: Complete and submit the official Application Form after you have read all the information about the PTC'18 Volunteers.
- Fax: Fax your application to +1.808.944.4874
- Mail: Request the Application Form be sent to you via postal mail by calling +1.808.941.3789 or email ptc18@ptc.org.

#### Complete the form and submit to:

Volunteer Program Pacific Telecommunications Council 914 Coolidge Street Honolulu, HI 96826-3085, USA

# WHAT WOULD I NEED TO INCLUDE WITH MY APPLICATION?

A proof of full-time student status is required along with your application. It can be your class registration or school I.D. card, both of which should state either Fall '17, Winter '17 or Spring '18. A letter from your professor stating that you are a full-time student is welcomed as long it is written on the school's letterhead.

# WHEN AND HOW WILL I BE NOTIFIED FOLLOWING MY SIGN-UP?

After your Application Form has been submitted, PTC will verify your information and student status. When verification is complete, you will receive an email notification.

## ARE ACCOMMODATIONS AND FOOD PROVIDED AT THE CONFERENCE?

- No accommodation or travel assistance will be provided for this conference. Volunteers should have their own travel and accommodation arrangements in place.
- Depending on your work schedule, lunch may be provided.
- Volunteers should eat prior to reporting for duty.

## WOULD A U.S. VISA BE REQUIRED IF COMING FROM ABROAD?

A U.S. Visa requirement may or may not be required. Some countries will require you to obtain a U.S. Visa. Please check with the U.S. Embassy in your region.

If you need to obtain a visa, an invitation letter to the conference will help you process your visa. Email PTC at ptcreg@ptc.org or call +1.808.941.3789.

Try something new. Learn new skills and meet new people. Don't miss this opportunity. Join us as a Volunteer at the Asia-Pacific's premier telecommunications conference today. Limited spaces are available, so sign up now!

Email completed form to ptc18@ptc.org or fax to +1.808.944.4874.